

Privacy Policy

Effective Date: July 22, 2026

CS&P Technologies, LP and its affiliated companies ("CS&P Technologies," "Company," "we," "us," or "our") respect your privacy and are committed to protecting the personal information of visitors to our website, csp-houston.com (the "Site"). This Privacy Policy explains what information we collect, how we use and share it, and the choices and rights available to you.

By using the Site, you agree to the collection and use of information in accordance with this Privacy Policy. If you do not agree with the terms of this policy, please do not use the Site.

1. Who We Are

CS&P Technologies is an original equipment manufacturer of cryogenic pumps, vaporizers, and well service pumping equipment used in industrial gas, aerospace, alternative fuel, petrochemical, and well service applications. This Privacy Policy covers the Site and applies to CS&P Technologies, LP and its affiliated companies, including Alberta Cryogenics Inc., CS&P Criogenica de Mexico, S.A. de C.V., and Mia Manufacturing Inc.

Primary Office:

CS&P Technologies, LP
18119 Telge Road
Cypress, Texas 77429
Office: (713) 467-0869 | Toll Free: (800) 262-6103

2. Information We Collect

a. Information You Provide Directly

We collect personal information that you voluntarily submit through the Site, including when you:

- Complete a "Contact Us" or "Request a Quote" form
- Request product literature, technical specifications, or pricing
- Apply for a job or submit a resume
- Email or call us using contact details listed on the Site
- Sign up for newsletters or communications, if offered

This information may include your name, company name, job title, email address, phone number, mailing address, and any details you choose to share about your inquiry, project, or application.

b. Information Collected Automatically

When you visit the Site, we and our service providers may automatically collect certain technical information, including:

- IP address and approximate geographic location
- Browser type and version, device type, and operating system
- Pages viewed, time spent on pages, referring/exit pages, and click activity
- Date and time of visits

This information is typically collected through cookies, web beacons, and similar tracking technologies, and through server log files.

c. Cookies and Similar Technologies

The Site may use cookies and similar tools (such as analytics tags) to operate the Site, remember preferences, and understand how visitors use our content. You can control or disable cookies through your browser settings; however, doing so may limit some functionality of the Site. The Site does not currently respond to browser "Do Not Track" signals.

3. How We Use Your Information

We use the information we collect to:

- Respond to inquiries, quote requests, and customer service needs
- Provide information about our products, services, and capabilities
- Process and evaluate job applications
- Operate, maintain, and improve the Site and its content
- Analyze usage trends and Site performance
- Communicate with you about updates, products, or services, where permitted
- Comply with legal obligations and protect the rights, property, and safety of CS&P Technologies, our customers, and others
- Detect, prevent, and address fraud, security, or technical issues

We do not use automated decision-making or profiling that produces legal or similarly significant effects concerning you.

4. How We Share Your Information

We do not sell your personal information. We may share information with:

- **Service providers** who perform services on our behalf, such as website hosting, email delivery, analytics, and IT support, under obligations to protect your information and use it only for the purposes we specify

- **Affiliated CS&P Technologies companies** listed above, for internal business purposes
- **Professional advisors**, such as legal, accounting, or insurance providers, when necessary
- **Government authorities or third parties**, when required by law, subpoena, or legal process, or when necessary to protect our rights, property, or safety, or that of others
- **A successor entity**, in connection with a merger, acquisition, financing, or sale of company assets

5. Data Retention

We retain personal information for as long as necessary to fulfill the purposes described in this Privacy Policy, including responding to your inquiry, maintaining business records, complying with legal, tax, or regulatory obligations, and resolving disputes. Job application materials are retained in accordance with applicable employment recordkeeping requirements.

6. Data Security

We implement reasonable administrative, technical, and physical safeguards designed to protect personal information from unauthorized access, use, disclosure, alteration, or destruction. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

7. International Visitors and Data Transfers

CS&P Technologies operates facilities in the United States, Canada, and Mexico. Information collected through the Site is generally processed and stored in the United States and may be transferred to, and processed in, other countries where we or our service providers operate, which may have data protection laws different from those in your jurisdiction. By using the Site, you consent to this transfer, storage, and processing.

8. Your Privacy Rights

Depending on where you live, you may have rights regarding your personal information, which may include the right to:

- Know what personal information we hold about you and how it is used
- Request access to, or a copy of, your personal information
- Request correction of inaccurate personal information
- Request deletion of your personal information, subject to legal exceptions
- Opt out of certain communications, such as marketing emails (via the unsubscribe link, where applicable)

Texas residents may have rights under the Texas Data Privacy and Security Act. **California residents** may have rights under the California Consumer Privacy Act (CCPA), as amended, including the right to know, delete, correct, and non-discrimination for exercising these rights; we do not sell or share personal information as those terms are defined under the CCPA. Residents of other U.S. states or countries with applicable privacy laws (such as the EU/UK GDPR or Canada's PIPEDA) may have similar rights available to them.

To exercise any of these rights, please contact us using the information in Section 11. We may need to verify your identity before fulfilling certain requests, and some requests may be subject to legal exceptions (for example, information needed to comply with a legal obligation or resolve a dispute).

9. Third-Party Links

The Site may contain links to third-party websites, including social media pages (such as Facebook), industry resources, or partner sites. We are not responsible for the privacy practices or content of those third-party sites. We encourage you to review the privacy policies of any third-party site you visit.

10. Children's Privacy

The Site is intended for business and professional audiences and is not directed to children under 13. We do not knowingly collect personal information from children under 13. If you believe a child has provided us with personal information, please contact us so we can delete it.

11. Contact Us

If you have questions, concerns, or requests regarding this Privacy Policy or our data practices, please contact us at:

CS&P Technologies, LP
18119 Telge Road, Cypress, Texas 77429
P.O. Box 130, Cypress, Texas 77410
Phone: (713) 467-0869 | Toll Free: (800) 262-6103
Fax: (713) 464-2089
Website: csphouston.com/contact

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices or for legal, operational, or regulatory reasons. When we make changes, we will revise the "Effective Date" at the top of this page. We encourage you to review this Privacy Policy periodically. Your continued use of the Site after any changes constitutes your acceptance of the updated Privacy Policy.